



KwikPave

Paving & Kerbing Specialists

DIVISION OF THE CONSTRUCTIVE SOLUTIONS GROUP Pty (Ltd)

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2017

CLIENT SERVICE EVALUATION REPORT

Dear Client

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We thank you most sincerely for using the services of KwikPave™ SA and hope that we met your expectations. Please take 5 more minutes of your time to tell us about your experience of KwikPave™ SA

(TICK THE APPROPRIATE BLOCK)

- | | ☺ | ☹ | ☹ |
|---|-------------------------------------|-------------------------------------|--------------------------|
| 1. Did we respond promptly when you called for a quotation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Was the quotation we gave you: | | | |
| • Accurate with respect to the work to be done | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Fairly priced (in your estimation) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. How was our communication in general | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Did we start the work on the agreed upon date | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. Did we complete the work on the agreed upon date | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Was the work completed to your satisfaction | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Rate your overall experience of doing business with KwikPave™ (SA) | | | |

PLEASE CIRCLE (0 = BAD 10 = EXCELLENT) 0 1 2 3 4 5 6 7 8 9 **10**

Your name ELIZE MORATONAS

Your address 21, GLENFAGLES RD. BUNKERSHILL

Your contact number (optional) 0832813758

Signed: *Elize Moratona* Date: 12.12.2017